

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

OFFICIAL

In re application of : August 19, 2003
Galli, D. : IBM Corporation
Ser. No: 09/870,223 : Dept.T81/Bldg. 503-3
Filed: May 30, 2001 : P.O. Box 12195
For: Method and Apparatus for Tailoring Voice : Res. Tri. Park, NC 27709
Prompts of an Interactive Voice Response System : Group Art Unit: 2122

FAX RECEIVED

AUG 20 2003

GROUP 2100

Change of Address Under 37 CFR 1.33(c) and Power of Attorney under 37CFR 1.34(b)

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir,

I, Gerald R. Woods, Attorney of Record in the above-identified application, do hereby appoint attorneys/agents under customer #26502 as Associate Attorneys/Agents for the purpose of prosecuting the above-identified application. Please also address future correspondence to customer #26502 which is:

IBM Corporation
Intellectual Property Law
Dept. IQ0A/Bldg. 040-3
1701 North Street
Endicott, NY 13760
Phone: 607-429-4358
Fax: 607-429-4119

Respectfully submitted,



Gerald R. Woods, Reg. No. 24,144
Attorney for Applicants

GRW/ssc

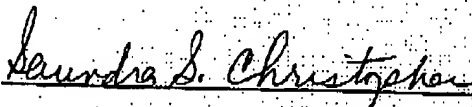
Phone: 919-543-7204; Fax: 919-254-4330

CERTIFICATE OF FACSIMILE TRANSMISSION UNDER 37 CFR 1.8(a)

I hereby certify that this paper is being transmitted by facsimile to the Commissioner of Patents, PO Box 1450, Alexandria VA 22313-1450 at phone number 703-746-7239 (date) August 19, 2003.

1 total pages

Saundra S. Christopher



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